

New Account Provisioning

Welcome to the future with Velox VoIP communications. Please provide the following information and, if required, please fill in the number portability application form below.

Item	Details	Note
Company Name		
Company Address		
City		
Post code		
Country		
Number of Seats/Users Required		
DID		If you require DID's please state prefix of the country that you require. Example- 65 – Singapore or 44 - UK
Administrators Name		
Administrators email address		
Administrators phone number (mobile)		

Agreement period: 12 months after which 30 days' notice of termination.

Please provide electronic copies of following document:

1. Copy of Passport or Copy of Singapore NRIC of EP or Applicant
2. Business Registration Certificate or ACRA for Singapore customers
3. Completed form for number portability if required for Singapore users.
4. Signed and stamped New Account Provisioning Document.

Please submit all documents and completed form to sales@myvelox.com

Thank you for your support and we look forward to serving you and your company

Acceptance:

Martin Nygate

Velox Networks Pte Ltd
 913 Bukit Timah Road
 #03-08 Tan Chong Motor Building
 Singapore 589623
 +65 6817 5600
www.myvelox.com

 Authorized Signature Name

 Date

 Signature and Company Stamp

Number Portability Application Form

1. Please provide the following document(s) together with this application form, duly completed, for verification.
 - a. NRIC or passport for application.
 - b. Business Registration Certificate or Certificate of Incorporation, as the case may be, for application under name of Firm of Company.
 - c. Work Permit or Employment Pass for non-citizen applicants.
2. Please allow at least five (5) working days for the services to be effected.
3. Application should be made by an authorized officer of the Firm/Company.
4. The telephone number(s) must be on "working" status on the effective date of porting i.e. that shall have been no disconnection of service whether permanent or temporary.

IMPORTANT: To avoid delays in your application processing, please ensure you fill in exact same information the phone line subscriber used when signing up for the phone line and number.
 It is important that this information matches the details of the phone line subscriber 100% or the application will be rejected.

APPLICANT DETAILS <small>(Person who is currently subscribing to the phone line)</small>	BUSINESS/CORPORATE ACCOUNT <small>(Business which is currently subscribing to the phone line)</small>
Name of Applicant:	Name of Company/Firm:
NRIC/Passport/FIN No.:	Business Registration No.
Contact No <i>(optional):</i>	
Correspondence Address <i>(if different from installation address):</i>	Service Address:
EXISTING NETWORK OPERATOR	
Network service to be terminated: <input type="checkbox"/> Singtel <input type="checkbox"/> Starhub <input type="checkbox"/> M1 <input type="checkbox"/> Verizon <input type="checkbox"/> MyRepublic	
LOCAL TELEPHONE SERVICE(S) TO BE PORTED <small><i>(if space is insufficient, please use supplementary sheets)</i></small>	
List of local telephone number(s) to be ported to Velox Networks Fixed Telephone Network 1 2 3 4 5	6 7 8 9 10

CONFIDENTIAL

- I/We agree that M1, SingTel, StarHub, MyRepublic, Velox Networks and Verizon will not be responsible for losses or service interruptions arising from the termination of services and or porting of Local Telephone number(s).
- I/We shall be responsible to [SingTel/StarHub/M1/Verizon/Velox Networks] for all charges incurred up to the date and time the Local Telephone Number(s) is/ are ported to MyRepublic.
- I/We shall settle all outstanding charges with [SingTel/StarHub/M1/MyRepublic/Verizon/Velox Networks] within 14 days from the date of [SingTel/StarHub/M1/ MyRepublic/Verizon/Velox Networks] bill.
- I/We hereby authorize Velox to request that my/our existing number(s) as noted above be ported or transferred from a [SingTel/ StarHub/M1/Verizon/MyRepublic] number(s) with effect from the date noted on this form.
- I/We agree that the value added services you enjoyed on your ported number may not be the same when the number is ported to Velox Networks.
- I/We agree that Velox Networks will charge an activation fee of the number port and, upon termination (without porting out to another carrier) will charge a deactivation fee.
- I/We agree that as of the date of the Local Telephone is/are ported to Velox Networks, the existing Terms and Conditions for Telephone Service shall, in respect of such Local Telephone Service(s) ported to Velox Networks bind me/us.
- I/We confirm that the above information as given is true and correct.
- I certify that I have the authority as the subscriber or as the authorized officer for the subscriber of the Local Telephone Service(s)

Signature of Registered Subscriber/
Authorised Officer & Date

Name & Designation of Authorized
Officer & Company Stamp
(Applicable to Business/Corporate Account only)

FOR OFFICIAL USE ONLY		
Documents Submitted by: <i>(Name & NRIC)</i>	Documents Checked & Verified by: <i>(Name & NRIC)</i>	Faxed On
		A.M. / P.M. Activation

Terms and Conditions

Velox Networks will only submit the completed NP Application Form to the Donor Operator if it has asked and received confirmation from the customer that:

- (a) the number in question is not, at the time of application in the status of Temporary Disconnect, for whatever reason (including non payment of outstanding amounts);
- (b) the customer is the subscriber of the local telephone service associated with the number in question;
- (c) the customer is subscribing to Velox Networks for the provision of local telephone services associated with the number in question; and
- (d) at the time of application, the number is associated with a Working Line in the Donor Network Operator's Network.